PARK RULES

These general rules are an addition to the RECRON terms and conditions. They, along with the information provided in the app, are designed to make your stay—and that of all other park guests—as pleasant and safe as possible. We expect all guests to be aware of these rules and to comply with them during their stay.

Main Rule: Behave in a way that does not cause inconvenience to others. Allow yourself and fellow guests to fully enjoy your vacation.

Arrival and Departure
Upon arrival at Recreatiecentrum de Vogel, guests must first check in at the reception. Here, you will receive all relevant information about your stay.

Camping
Arrival from 2:00 PM
Departure before 12:00 PM
Set up your tent or camper with the back facing the rear of your pitch. Leave your pitch tidy upon departure and dispose of waste at the recycling station.

Rental Accommodations
Arrival from 3:00 PM
Departure before 10:00 AM
Please leave your rental unit clean and dispose of your trash at the recycling station.

If your pitch or accommodation does not meet your expectations upon arrival, please inform the reception as soon as possible. At departure, check out at the reception and return your keys. Outside reception hours, keys may be left in the key box.

Liability
Your stay at Recreatiecentrum de Vogel is at your own risk. The park management is not responsible for damage, accidents, or theft of your belongings. You are liable for any damage caused by yourself, your children, guests, visitors, or pets.

Participation in activities, use of sports, play facilities, and the swimming pool is at your own risk.

Waste
There are waste bins located throughout the park for small items. Household waste should be taken to the recycling station, located between the multicourt and the reception. Use designated containers for paper, glass, and green waste. Leaving bulky household waste is prohibited.

Wet wipes, among other items, can clog the sewage system. Please do not flush them. Costs incurred by clearing blockages caused by improper disposal will be charged to the responsible party.

Alcohol, Smoking, and Drugs
Alcohol may only be consumed within your accommodation or at the park's hospitality venues.

Smoking is prohibited inside rental accommodations and all indoor public areas. We also request that you refrain from smoking near play areas, sports facilities, and children's activities.

The use, sale, or possession of drugs is strictly prohibited on park grounds. Violations will be reported to the police and result in immediate removal from the park.

Vehicles and Traffic
The speed limit on the park is 10 km/h. Minimize driving within the park; park your car when visiting the restaurant, swimming pool, or supermarket. Motorized traffic is allowed only between 7:00 AM and 11:00 PM. Children always have priority over vehicles.

One car may be parked at your accommodation or pitch. Extra cars must be parked at the central parking near the reception. Trailers cannot be parked at the pitch or accommodation but may use the central parking. Charging electric vehicles is not available at pitches or accommodations; charging stations are located at the parking lot across the street.

Children under the age of 16 are not allowed to ride electric vehicles in the park (such as electric scooters). Fatbikes, scooters, mopeds, and quads are not permitted to enter the park while being ridden. They may only be brought into the park with the engine turned off and pushed by hand.

The park is accessible via barriers, closed to motorized vehicles from 11:00 PM to 7:00 AM. In emergencies, the park can always be exited.

Note: the barrier only allows one vehicle at a time. Early departures or late arrivals may require using the central parking. Access to pitches may be restricted in poor weather conditions to prevent field damage.

Barbecues and Open Fire
Open fires and campfires are prohibited. Barbecues are allowed if conducted safely and responsibly. Keep a bucket of water nearby, be mindful of wind direction, and place the barbecue on a safe surface away from greenery or accommodations.

Visitors and Guests
Day visitors are allowed until 10:00 PM and must park at the central parking near the reception. Day visits are free, except for access to the swimming pool and spray park. Overnight guests must pay the applicable fee per person per night at the reception. Hosts are responsible for their guests at all times.

Emergencies
In case of emergencies, call +31(0)114-681625, or outside reception hours +31(0)641019223.

Ambulances always have access to the park via an SOS box. It is essential to notify staff that an ambulance is on its way so someone can meet and guide them to your accommodation.

Noise and Quiet Hours
Noise, in any form, must be minimized. Music, conversations, and other sounds must not disturb other guests and must not be audible outside your accommodation. Quiet hours are between 11:00 PM and 7:00 AM. Report disturbances via +31(0)114-681625 or WhatsApp outside reception hours. For emergencies, call +31(0)641019223.

Drone flights are prohibited without management permission.

Vandalism, damage, or theft will be charged to the responsible party. In cases of severe or repeated disturbances, management reserves the right to terminate the stay.

Trading
Selling goods or services from your accommodation or elsewhere on the park is prohibited.

Pets
Pets are generally welcome, though some accommodations do not allow them. Maximum two pets per permitted unit. Dogs from category 1 and 2 (guard or fighting dogs) are prohibited.

You can walk your dog at the dog walking areas or outside the park. Dogs must be leashed and cleaned up after on park grounds. They are not allowed on beaches or lawns. Ensure your pet does not cause disturbances, such as barking or running freely.

Camping
Camping pitches may have a tent and a small additional tent (max. 5 m²). Root cloth is only allowed under the main tent. Fences or barriers are prohibited. Small paddling pools are allowed if removed at night. Keep your pitch tidy for the next guests.

Children and Activities
Parents are responsible for their children's behavior, including during activities. Children under 4 must always have a parent or guardian present. Bullying or disruptive behavior will result in a warning, then a 10-minute time-out. Safety concerns will prompt staff to contact parents.

Sports and games are allowed on designated fields; throwing or ball games near accommodations are prohibited.

Complaints and Malfunctions
If you have complaints or technical issues, contact the reception immediately so we can resolve them. Power outages caused by misuse, short circuits, or overload will be addressed promptly up to 11:00 PM.

Party Tents
Allowed only on camping pitches as a replacement for an awning. Must be cleared before nightfall, max size 3x3 m, and open on all sides. Party tents are not allowed at rental accommodations.

Mail
Incoming mail is available in the reception mailboxes. Stamps and outgoing mail are available at the reception. Packages must be collected on the day of delivery. Large packages must be coordinated with reception. Packages requiring signatures cannot be accepted. Delivery is at your own risk.

Rental Accommodations
Exceeding maximum occupancy or adding extra tents is prohibited. All accommodations are smoke-free; violations incur a €250 cleaning fee. Inventory items must remain in place. Damage must be reported; replacements can be purchased at cost. Furniture should not be moved or taken outside. Inventory from multiple units must be returned upon departure.

Fishing
Fishing is allowed in the lake with a permit issued by Recreatiecentrum de Vogel (children under 15 exempt). Fishing hours are one hour before sunrise to one hour after sunset. Between 10:00 AM and 6:00 PM, fishing must not interfere with swimming or boating. Fishing platforms are park property and accessible to all.

Swimming
The indoor pool is free for guests. The pool is 1.38 m deep and unsupervised; children under 10 or without a diploma must be supervised. No balls, floats, or inflatables. The steam cabin is for guests 16+.

Swimming in the lake is allowed 10:00 AM–6:00 PM. Before/after these hours, swim only in designated areas. Boating and surfing allowed 10:00 AM–6:00 PM in designated areas. Motorized or electric boats are prohibited. Water quality is checked weekly by Rijkswaterstaat.

Final Notes
If a colleague addresses your behavior, you must immediately follow these instructions. CCTV is in use for safety. The primary booker must be 21+ and present. Management may refuse access for rule violations or disturbances.

The management of Recreatiecentrum de Vogel decides in all matters not covered by these rules. Additional rules apply for seasonal or yearly pitches.

We thank you for your understanding and wish you an enjoyable stay at Recreatiecentrum de Vogel!

IMPORTANT INFORMATION

A first aid kit and a defibrillator (AED) are available at the reception and at the Plaza.

Emergencies
General emergency number: 112
Ambulances always have access to the park via an SOS box. It is also very important to notify staff whenever an ambulance is on its way so that a team member can meet and guide it.

Reception: 0114-681625
Outside reception hours, you can contact the park manager at: +31(0)641019223 or +31(0)651049285

The park is accessible via barriers with license plate recognition. These barriers are closed from 11:00 PM to 7:00 AM. In case of emergency, you may exit the park at any time. Note: Each barrier is set for only one vehicle at a time!

General practitioner
Praktijk Kloosterzande (HC Axel)
Cloosterstraat 41A, Kloosterzande
+31(0)114-683185

Huisartsenpraktijk De Groenendijk
Pastoor Versterplein 11 B, Kloosterzande
+31(0)114-686800

Evenings and weekends:
Terneuzen General Practitioner Service (next to the hospital)
Vlietstraat 12, Terneuzen
+31(0)115-643000

Always contact by phone first!

Hospital Zorgsaam Terneuzen
Wielingenlaan 12, Terneuzen
+31(0)115-6880000

Pharmacy Kloosterzande
Cloosterstraat 41-41A, Kloosterzande
+31(0)114-682697

Dentist Dental Terneuzen
Edisonstraat 2, Terneuzen
+31(0)114-681905

Veterinarian Hengstdijk
Plevierstraat 18, Hengstdijk
+31(0)114-682365